



APPLICATION FORM

FOR VICTORIAN CARER CARD

What can you expect from the Carer Card?



www.carercard.vic.gov.au
call **1800 901 958** (toll free)

CARER CARD

The Victorian Carer Card recognises the invaluable contribution carers make to our community and the lives of the people they care for.

The Carer Card is a discounts and benefits card for unpaid primary carers in Victoria and has been developed through a collaboration of state and local Government, community organisations and private businesses. The Victorian Carer Card provides valuable discounts on products and services including travel and leisure, education, tourism, health, wellness and retail.

All carers should get a Carer Card. The process was so quick and simple; it took me just minutes on-line. The discounts you receive are a great incentive to get out more and do things that you might not have done without the Card.

Carer Cardholder Carolyn

Carer Cardholders can also enjoy discounted entries to many State Government venues such as zoos, museums and various festivals.

To be eligible to receive a Carer Card you will need to be a resident of Victoria and an unpaid primary carer of a person with a disability, a severe or chronic medical condition, a mental illness or someone who is frail aged or in need of palliative care. Foster and kinship carers are also eligible to apply for a Carer Card.

The Victorian Government Carer Card program has been created to provide more recognition, support and understanding for carers.

Victorian Carer Card (**'We Care'**) entitles holders to free weekend travel in any two consecutive zones.

We think it's time Carers were recognised for all the work they do.

The Victorian Government Carer Card program provides eligible unpaid primary carers with access to a wide range of discounts, incentives, specials and deals created especially for them.

Carers will enjoy discounts on **food and drink, homewares, travel and entertainment...** **Automotive supplies, garden supplies, clothing, recreation** and more.

All Victorian Carer Card ('**We Care**') holders are eligible for concession fares, free weekend travel, free travel vouchers and free travel during Carers week.

Cardholders who live in Victoria also have access to two or four free off-peak travel vouchers per year (depending on where you live).

You will need to register for free travel vouchers via PTV's website.

For further information visit the Public Transport Victoria website or call 1800 800 007 (6am – midnight daily).

It's just one way that Victoria is showing Carers that **we care**.

Please open this form to complete your Carer Card application.



TERMS AND CONDITIONS

I understand that:

- the Australian Government Department of Human Services will use information I have provided to the Victorian Department of Families, Fairness and Housing to confirm my eligibility for the Carer Card and will disclose to the Victorian Department of Families, Fairness and Housing personal information including my name, address, payment and concession card type and status.
- this consent, once signed, remains valid while I am a customer of the Victorian Department of Families, Fairness and Housing unless I withdraw it by contacting the Victorian Department of Families, Fairness and Housing or the Australian Government Department of Human Services.
- I can obtain proof of my circumstances/details from the Australian Government Department of Human Services and provide it to the Victorian Department of Families, Fairness and Housing so that my eligibility for the Carer Card can be determined.
- if I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the Carer Card provided by the Victorian Department of Families, Fairness and Housing.



PRIVACY NOTICE

Your information will be securely stored and not used for any other purpose without your consent, other than what is outlined below. We may send you information about this program. The information you provide will be retained only for the period required by the *Public Records Act 1973*. You are able to access your personal information provided to DFFH and seek to correct this information or withdraw consent, if necessary. Without the information requested, DFFH is unable to assess your eligibility for a Carer Card.

For details about privacy and on how you may access personal information held about you telephone Carer Card on **1800 901 958**.

RETURN THIS FORM TO: (please note, no stamp required)

Carer Card Program

Reply Paid 92699

PORT MELBOURNE VIC, 3207

Please allow 4 weeks from receipt of application form for your new Carer Card to arrive in the mail.

If you would like to receive this publication in another format, please phone 1800 901 958 using the National Relay Service 13 36 77 if required, or email carercard@dffh.vic.gov.au

This document is also available on the Internet at www.carercard.vic.gov.au

Application for a Victorian Carer Card

Please allow 4 weeks from receipt of your application for it to be processed.

SECTION ONE: YOUR DETAILS Please make sure you complete ALL fields with an asterick *, otherwise we will not be able to accept your application

Mr Mrs Ms Miss PLEASE TICK Other :

* Given Name: _____ * Surname / Family Name: _____

Middle Name (please don't use brackets): _____ * M F PLEASE TICK * Date Of Birth: / /

* Street Address: _____

* Suburb: _____ * State: _____ * Postcode: _____

Email Address: _____ * Phone: _____

Postal Address if different from above: (Completion of this section is optional)

Street Address: _____

Suburb: _____ State: _____ Postcode: _____

SECTION TWO: CULTURAL INFORMATION (Completion of this section is optional) PLEASE TICK

Do you identify as an Indigenous Australian? **Aboriginal** **Torres Strait Islander** **Both Aboriginal and Torres Strait Islander**

Do you speak a language other than English at home? **YES** **NO**

If yes, please specify language at home: _____

SECTION THREE: ELIGIBILITY *Relevant fields in this section are mandatory

* **Please provide confirmation of your entitlement for a Carer Card by providing the following information.**

To be eligible you must be a Victorian resident. Please select how you qualify for a Carer Card. You will need to provide proof.

Please tick which category of carer you are applying under. You need only tick one box.

A. **I am a Centrelink Carer Payment or Carer Allowance recipient.**
CRN (Centrelink Reference Number):

B. **I am a formal DFFH foster, kinship, respite or permanent carer.** DFFH Vendor Number:

You will find this 6 digit number on the upper portion of your remittance advice sent to you by DFFH.

C. **I am an informal Kinship Carer** – You can use a copy of the court order giving you care of a child or a “Statutory Declaration for Informal Relative Carers” (provided by the Office of the Child Safety Commissioner) as proof of your role as an informal kinship carer. These documents must be sighted, and **Section Four** of this application form completed and signed, by one of the following health professionals: A legally qualified medical practitioners; a registered nurse; a physiotherapist; a registered psychologist; a registered social worker; an occupational therapist; a mental health carer consultant.

D. **I am a Primary Carer, as nominated by my Health Professional.** Please ensure you meet the eligibility requirements of a Primary Carer before identifying in this category. Then, please have a health professional complete **Section Four** of this application form. This section must be completed by one of the following health professionals who are currently involved in the treatment of either yourself, or the person you provide care for. A legally qualified medical practitioner, registered nurse, physiotherapist, registered psychologist, registered social worker, occupational therapist, aboriginal health worker (in a geographically remote area) or a mental health carer consultant.

SECTION FOUR: FOR CATEGORY C AND D CARERS ONLY / HEALTH PROFESSIONAL DECLARATION

This section only needs to be completed if you selected **c** kinship carer or **d** primary carer and do not have a Centrelink Reference Number.

* Name: _____

* Address: _____

* Title of Qualification: _____

* Daytime Contact Phone Number: _____

Medicare Provider Number: (if applicable) _____

Name of health service employer: (if applicable) _____

DECLARATION.

* I certify that (name) _____

is a carer as defined in **Section 3. C or D**

* Signature: _____

* Date _____

Carer Cards will be issued for either 12 months or 5 years. Please indicate whether application is a short term or long term carer and for further information about signing a Carer Card Application form please visit

www.carercard.vic.gov.au/medicalpractioners

Short term carer eligible for 12 month Carer Card **Long term** carer eligible for 5 year Carer Card **PLEASE TICK**

SECTION FIVE: ADDITIONAL INFORMATION (Completion of this section is optional)

The Department of Families, Fairness and Housing is collecting additional information to ensure this program is best targeted to the needs of carers and is valued by both carers and participating businesses.

Age of the person you provide care for: How long have you been a primary carer: years

The person you provide care for: **PLEASE TICK** **Has a disability** **Has a mental illness** **Frail Aged**
 Requires palliative care **Other**

SECTION SIX: TRAVEL ENTITLEMENTS

All Victorian Carer Card (We Care) holders are eligible for concession fares, free weekend travel and free travel during Carers week. Cardholders also have access to two or four free off-peak travel vouchers per year (depending on where you live).

* **Is this application for a renewal Carer Card?** **PLEASE TICK**

YES. My Card Number is: _____

NO, this is the first time I have applied for a Carer Card.

*** CARDHOLDER AGREEMENT**

*** Mandatory field**

PLEASE REFER TO THE REVERSE OF THIS FORM FOR IMPORTANT INFORMATION ABOUT PRIVACY AND YOUR RIGHTS, TERMS AND CONDITIONS.

I authorise:

- The Department of Families, Fairness and Housing to use Centrelink Confirmation eServices to perform a Centrelink enquiry of my Centrelink or Veterans' Affairs customer details and concession card status in order to enable the Department of Families, Fairness and Housing to determine if I qualify for a concession, rebate or service.
- Services Australia (the agency) to provide the results of that enquiry to the Department of Families, Fairness and Housing.

I understand that:

- Services Australia (the agency) will disclose personal information to the Department of Families, Fairness and Housing including my name, address, payment, concession card type and status to confirm my eligibility for the Carer Card.
- This consent, once signed, remains valid while I am a customer of the Department of Families, Fairness and Housing unless I withdraw it by contacting the Department of Families, Fairness and Housing or the agency.
- I can get proof of my circumstances/details from the agency and provide it to the Department of Families, Fairness and Housing so that my eligibility for the Carer Card can be determined.
- If I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the Carer Card provided by the Department of Families, Fairness and Housing.
- The information provided in this application is true and complete to the best of my knowledge.
- This application forms a legal document and penalties exist for providing false or misleading information.

The Department of Families, Fairness and Housing collects and uses your personal information for the purpose of administering the Carer Card program. This includes mailing your Carer Card, free travel vouchers, publications, surveys, government information and special offers from participating businesses to you. Your personal information may be disclosed to agencies contracted to manufacture the card or assist with mailing information. Your personal information may also be disclosed to other government departments and organisations to enable your access to Carer Card benefits. The Carer Card program respects your privacy. For more information on how the Carer Card program manages privacy, please visit <https://www.carercard.vic.gov.au> or call 1800 901 958.

* Applicant's Signature: _____

* Date _____
